



# Castle

## Work Assist

Helping you keep  
your best employees

Work Assist is a FREE SERVICE  
available to any employers with  
staff at risk of losing their job  
due to the impact of an injury,  
disability or health condition.



Castle

[castle.org.au](https://castle.org.au)

1300 817 917

# Work Assist

## How does the program work?

You or your employee can identify that there is a medical condition, injury or illness that is preventing them from completing their tasks to the best of their ability.

For at least six months, you have direct access to our team of experienced Employment Support Managers. Providing you and your employee with strategies, advice & assistance to overcome these barriers; returning them to, or improving, their productivity. Examples of support include:

- Organising interventions such as physiotherapy, occupational therapy, pain management and counselling sessions.
- Setting up workplace assessments, arranging modifications to the employee's work space, and suggesting ways to redesign certain aspects of their role.

### Eligibility

- Your employee is currently employed for a minimum of 8 hours per week, and not studying full time.
- They have worked an average of 8 hours per week for 13 consecutive weeks.
- They are an Australian resident or TPV Holder and aged between 14-65.

Work Assist is funded by the Australian Government and is at NO COST to the employer.



Castle

ph: 1330 817 917  
e: [hello@castle.org.au](mailto:hello@castle.org.au)  
[castle.org.au](http://castle.org.au)